



National Institute of Public Policy

Internees Visit to Central Police Office, Lahore, Punjab



Visit to Central Police Office (CPO), Lahore, Punjab

Date of visit: 1st August, 2025

Location: Central Police Office, Lahore, Punjab

As part of the 4th Internship Program at the National Institute of Public Policy (NIPP), Lahore a group of research interns visited Central Police Office, Lahore on 1st August, 2025. The purpose of this educational visit was to provide participants with insights into administrative, operational, and strategic framework of the Punjab Police. The visit was supervised by Ms. Sadia Pirzada, Senior Research Associate and Mr. Khalid Iqbal, Assistant Director, who guided the interns throughout the day and helped ensure a productive and engaging learning experience.

Briefing

The visit commenced with a comprehensive briefing by Mr. Muhammad Tariq Chohan Additional Inspector General of Police, Training Punjab and Mr. Zahid Nawaz Marwat Senior Superintendent of Police. The session highlighted the police's digital framework, strategic approaches, crime patterns and statistics, citizens complaint procedures, use of modern technology, investigation procedures, crime control measures, and the citizen feedback systems.

The other key activities and interactions included the visits to departments of IGP Complaint Center (1787), monitoring room, social media, and office of Additional Inspector General, Training Punjab after the briefing session. This opportunity allowed the interns to observe the handling of live calls and complaints of citizens. The representatives were professional in dealing and updating the citizens with their complaints in IGP Complaint Center. The monitoring room was keenly observing every news channel for crime reports that were left unnoticed or neglected and needed immediate police assistance. The social media department was highly attentive to fake news, unregistered crime incidents, and misleading content on the internet and digital platforms. The events are highlighted and after a complete inquiry, are forwarded to relevant departments for further action.

The visit provided the interns with an opportunity to understand the internal structure, departmental functions, use of technology for crime prevention, real-time data monitoring, and initiatives undertaken for law enforcement and public safety. They also learnt about the improvements in delivery service and transparency of Punjab Police through the adoption of digital systems. They also learned about inter-departmental coordination and active surveillance which have enhanced operational efficiency. The challenges faced by law enforcement such as resource constraints, legal limitations, public perception and trust that require institutional support were also highlighted.

The visit to Central Police Office (CPO), Lahore, served as a vital learning experience for the interns. It provided comprehensive understanding of the internal dynamics of the Punjab Police and the evolving nature of policing in Pakistan.



Interns of 4th Batch		
Sr. No.	Name	Institution & Degree
1.	Ms. Hafiza Asma	Forman Christian College University (MS Public Policy)
2.	Mr. Zain-ul-Abideen	University of the Punjab, Lahore (MPhil Political Science)
3.	Mr. Sarmad Zubair Khokhar	University of Toronto (Master of Arts in Economics)
4.	Mr. Samir Shahid	National Defence University, Islamabad (Bachelor of Sciences in Government and Public Policy)
5.	Ms. Saffa Amjad	University of the Punjab, Lahore (BA International Relations)
6.	Ms. Sana Saif	Lahore Garrison University (MPhil Mass Communication)
7.	Ms. Dowa Shakeel	Kinnaird College for Women University (MPhil Accounting & Finance)
8.	Ms. Bisma Khan	University of Management & Technology (MPhil Strategic Studies)
9.	Ms. Umber Iftikhar	University of Management & Technology (Bachelor of Political Science)
10.	Ms. Maira Jamal	National Defence University, Islamabad (BS Public Policy)
11.	Mr. Anas Nasir	University of the Punjab, Lahore (BS Public Health)
12.	Ms. Aqsa Shaukat	Kinnaird College for Women (MPhil International Relations)
13.	Ms. Quratulain Umar	Lahore Garrison University (BS Computer Science)
14.	Mr. Ibrahim Idrees Sheikh	Aitchison College A' Levels
15.	Ms. Omema Saif	Crescent Model School A' Levels

